

VINCENT'S 'VAN-GO' GALLERY



"Wherever you see a 'Vincent's Van Go' you know the job will be a work of art."

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Did you know that Vincent's Heating & Plumbing...

... is offering free delivery of filters in our online store through December? *Visit our online store.*

In your web browser enter exactly: store.vhpinc.com (with no 'www.')

OWNER'S CORNER

THROUGH MY EYES

— Daniel Squires
 "I thought we agreed to hire it done", Karen said with a disappointed look on her face. Uh-oh, I thought. She's not very happy with me. The 'it' was raking the leaves up on our large corner lot. Last year we had hired a lawn service to take care of our fall clean up. Karen had been very pleased with the result. We normally do it



Raking leaves to the curb after a hard day's work.

ourselves, but last year when I knew we would be on vacation when the leaves finished falling I called in the professionals. This year when Karen suggested

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END OF YEAR CANNED FOOD DRIVE

\$10 OFF A SERVICE CALL FOR A DONATION

Dear Friends,

As we celebrate Thanksgiving and Christmas let's remember those



who are less fortunate and may be wondering where their next meal will come from. From now until the end of the year donate at minimum 2 cans of food to be given to the Salvation Army and get \$10 the price of a repair call from Vincent's

Heating & Plumbing. The cans will be dropped off to the Salvation Army for distribution to needy families in St. Clair County.

-Daniel Squires

THROUGH MY EYES (CONT'D FROM PAGE 1)



we do the same thing I agreed. But working around losing electricity for 3 days at Vincent's this November - thanks to the hurricane - I never got around to making the call. So looking out that morning it didn't seem like too many leaves. It was Saturday, the weather was nice, so I decided to rake them myself. And that was how Karen found me when she got home. "It's such a beautiful fall day plus 'Sandy' blew a lot of

the leaves away - and see I'm almost done" I said to excuse myself. "You've done the easy part," she scoffed. "If you're going to do the job they did last year you've also got to do the flower beds! I normally do them in the spring. But after they cleaned them last year I was really looking forward to having them done again." My two hour job all of a sudden got a whole lot bigger. And she was right. It took me twice as long to do around and behind the bushes and the flower beds than it did to rake the main

lawn. When I finished I was tired and had blisters on my hands in spite of the leather gloves. It was nice to be outside and get all the fresh air and exercise, but it took me a good part of the day doing it by hand. Next year I may just go ahead and call in the professionals. It's not that I can't do it - it's just that they have all the equipment to get the job done in a hurry and there are much better places for me to put my time. Being able to do something doesn't mean you should. And more important, Karen will be happier!

"My two hour job all of a sudden got a whole lot bigger..."

GET FILTERS WITH DELIVERY & INSTALLATION FREE OF CHARGE

We've recently upgraded our online store at www.VHPinc.com. Now get free delivery to your door for furnace filters

and any other maintenance items purchased through December. In addition the tech who delivers it will install furnace filters purchased for you at no extra charge.

instructions on where we should leave the items if you are not there for delivery. We will notify you by email of our intended delivery date and give you a courtesy phone call. If you're not home we'll leave the items on your doorstep unless you give us special instructions. For free furnace filter installation you must be present when the filters are delivered.

*Now Through
December*



This program is limited to residential addresses in Vincent's Heating & Plumbing's normal service area. When you purchase the items, be sure to note any special

80% FURNACE BAN UPDATE



Last month I described the U.S. Dept. of Energy's new Regional Efficiency Standards that prohibit the sale and installation of 80% AFUE furnaces as of May 1, 2013. Here are some of the questions that I received from that article:

"Does this apply to hot water boilers?" No. This is just for forced air furnaces. The minimum efficiency level for hot water boilers is 82%.

"Can I still use my furnace

after May 1 if it is a banned model?" Yes. You can continue to use it until you need to change it, and then you will need to upgrade to a high efficiency model.

However, you will not have the option of an 80% AFUE furnace after May 1.

"I know I need to change it, so can I just wait until next April?" Technically yes – they will still be legal until May 1.

However, as a practical matter, our suppliers will be depleting their inventories of these models and do not intend to reorder more. You can wait, but the closer it gets

to May 1 the less likely that the 80% models will be available.

Again, the biggest concern has to do with cost: higher efficiency furnaces are more expensive plus there may be additional costs – such as remodeling – that may be needed to make the upgrade.

If you are uncertain we can give you an evaluation of how easy it would be to upgrade your furnace for only \$29 – an \$80 savings off our normal service charge to come **to your house.**

**For more info
Google "DOE
Furnace Ban."**



*Access Special
Report on the
Furnace Ban at
vhpinc.com*

A LETTER FROM A VINCENT'S CLIENT

Dear Mr. Squires,
The furnace (and water heater) that your company installed recently in our residence is getting its first use now due to the weather turning cold. We are happy to report it is responding as it should to make out home warm and comfortable. We wish to thank everyone who had a part

in doing this job for us. The installers were excellent workers and a pleasure to have in our home. Not only are they knowledgeable in their work, they are polite and exceptionally neat (The garage and basement looked cleaner after they left than it did before they started!!) It was nice to work with the sales representative and install manager as well. We are expecting many years of good service from the new furnace and water heater. It is comforting to know that we have a company upon whom we can rely for service.

Thank you.
R.B, Lexington

"The installers were excellent workers and a pleasure to have in our home."

Vincent's Heating & Plumbing, Inc.

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www.vhpinc.com

The Most Reasons to be Your Best Choice

HOLIDAY HUMOR

Why was the turkey arrested?

He was suspected of "fowl" play!

How does Good King Wenceslas like his pizzas?

Deep Pan, Crisp and Even!

SUBSCRIBE

If you know someone who would like to receive this newsletter, email their information to

news@vhpinc.com

or give us a call.

UNSUBSCRIBE

If you would like your name to be removed from our newsletter mailing list please email "stop" to

news@vhpinc.com

or give us a call.

Holiday Word Search

G S T I N S E L O Q B G R E S
O N F O O J J D C C D Z C R L
N O Z A E I P N I K P M U P E
G W Q H M I S T L E T O E P I
G M C A T Y I P H L S H B D G
E A X U G Q L P B S T X M T H
G N I V I G S K N A H T D W R
C H R I S T M A S C A R O L I
D E T R O I T L I O N S P T D
H Y E K R U T C Z J M Q K N E

Thanksgiving

Turkey

Detroit Lions

Pumpkin Pie

Christmas Carol

Tinsel

Snowman

Sleigh Ride

Mistletoe

Eggnog

Season's Greetings

